

Understanding Your Needs



"Frontline has provided a broad range of expertise to the Driving Standards Agency to support our Safe Driving for Life Change Programme, and has demonstrated a continuing ability to understand our needs and to provide focussed and timely responses. While providing challenge and rigour to the programme, Frontline has also presented a professional and credible face to our stakeholders."

Nick Carter, Deputy Chief Executive and
Director of Strategy and Performance, Driving Standards Agency

"From the outset, Frontline ensured that it fully understood our requirements as well as the environment in which the programme operates. Building on this foundation, it undertook an extremely robust analysis – both qualitative and quantitative – of the programme's impact which it complemented with its own insights on good practice. Frontline liaised proactively with us throughout the process to ensure completion in a professional and timely manner. The resultant report now constitutes a key reference document for this programme."

Nicki O'Connor, Programme Manager – Campus Incubation
Enterprise Ireland



"Frontline have been able to combine expertise within our sector, a deep understanding of the policy context, competences and behavioural challenges facing senior leaders and an ability to work with us as partners in ensuring their product meets the needs of this highly demanding, time poor audience. They recognise the importance of getting the product right the first time and have invested heavily in working with us on content, delivery methodology and organisation of the programme. I would not hesitate to recommend them as a provider."

Karen Lynas, Director of Board Level Development
NHS Institute for Innovation and Improvement

"Frontline has shown that they can quickly interpret a complex project of high value and provide an exceptional level of professional service which actually met our expectations."

Mark Pearson
Southwark Council

