

Quality



"We were absolutely delighted with their input which was always expert, thoughtful, supportive and sympathetic. They formed an excellent view of all of the staff and we always felt that we had the support of the Directors if difficult issues came up. In short Frontline Consultants made our transformation easier and better and both the Chairman and I are happy to commend them to you."

John Glennie, Chief Executive
NHS Borders

"The Frontline team provided high quality, in depth and timely support to NHS Trusts applying for Foundation Trust status, pulling together teams that met the needs of individual trusts. John Deffenbaugh also provided additional support to DH through the facilitation of events held for all trusts in wave 3. We appreciated his skilful input to the success of those events."



Warren Brown, Head of NHS Foundation Trusts Branch
Department of Health



"Frontline's thoroughness and ability to condense a vast amount of complex data, provide insightful findings and make practical recommendations was much valued, and evidenced the professional way their team approached the project, and engaged with key decision makers internationally."

Moyna Kennedy, Co-Director of the National Life Sciences team
Scottish Enterprise

"The final report was great. It has had an excellent response from everyone we sent it round, including civil servants, councillors, council officials, Big Lottery and other agencies. We are very pleased with the results it shows and are going to use the recommendations to shape our new business plan and service planning this year. The structure of the report makes it very easy to read and it is presented very well."



Becky Evans, Private Rented Sector Manager
Cyrenians



"Frontline delivered a well crafted mix of theory, evidence and practical application and their facilitators excelled at responding creatively and flexibly to participants' needs as the programme progressed. Frontline's approach was insightful, stimulating and pragmatic with a brilliant 'toolkit! Participants hailed the programme as a big success and their feedback included recommendation to make this programme available to more people."

Hilary Shand, Director of Organisation Development & Learning
NHS South West