

Quality



Department
of Health

"Frontline provided a high quality and much valued support to the 30 AHP services via the AHP Service Improvement Project. Working closely with the DH project team, they responded quickly and pragmatically to the demands within a tight timescale and brought forward some innovations and partnerships that added value to process and outcomes. Their attention to detail and to the relationship building to support clinical leaders has been an important factor in the success of the project."

Allied Health Professions Officer
Department of Health

"We sought to procure a quality professional to support our Board development. Frontline has not disappointed and has added value supporting a significant turnaround in performance and outcomes for our organisation."



Dorset HealthCare University
NHS Foundation Trust

Chair
Dorset Health University NHS FT

**WE ARE
MACMILLAN.
CANCER SUPPORT**

"The work that Frontline completed for us to develop a toolkit for professionals working around pre bereavement exceeded our expectations; both in the quality of the final research report & toolkit but also in the thoughtful and sensitive way in which they worked with our Family Matters Community of Practice to shape the research questions and involve them throughout the complex, iterative process. This work will leave a legacy and provide a robust foundation from which Macmillan can develop a range of work."

Senior Macmillan Development Manager
Macmillan Cancer Support

"Our Aspiring Director programme has been consistently well evaluated both by participants and also by their sponsoring directors and CEOs. It is considered to be a challenging, high quality programme which is developing individuals who have the potential and performance to be directors within the next year or two. Frontline are part of the Consortium responsible for the delivery of the programme content particularly in respect of the Leading Performance module. Frontline have also provided expert support in establishing coaching for participants, through an efficient personal matching process and then a range of high calibre, qualified coaches. For many participants it has been the first experience of coaching and they are reporting back that it has proved to be one of the most beneficial components of the overall programme."

Leadership and Organisational Development Manager
NHS England

NHS
England