

Being Flexible and Responding to Your Needs



Regional Development
Agency

"When One NorthEast set out to review its business process, we knew we would need expert consultancy support to help with our analysis, design and implementation work. We chose Frontline not only because they clearly knew what they were talking about but also because of their clear willingness to flex and adapt as the review process moved forward. We now have a revised business process that is robust, has stakeholder buy in and has been delivered within the original timeframe set for the review. We couldn't have delivered without the support of Frontline."

Ian Bolton
One NorthEast

"The partners involved in the Active Lifestyles Project were delighted with the final report and the presentation of their individual projects within this work. There were tight deadlines to be met and the work Frontline did to achieve this report within the timescales was excellent. Having been involved in consultation processes in the past this one was achieved with hard work and a degree of flexibility and humour which was appreciated by all involved within our Project. Thank you for all your hard work."



Eddie Dollochin
Sports Development & Inclusion Manager



"Frontline Consultants has been extremely flexible and expert in responding to the evolving needs for a project that was new to us. They have delivered inspiring results in a complex subject area to develop scenarios for the Glasgow City region."

Stuart Patrick, Senior Director
Scottish Enterprise

"Frontline hit the ground running, grasped the brief quickly and were able to provide HR expertise and professional support to the Senior Management Team. Frontline were available and on hand whenever required and assisted considerably in addressing sensitive and contentious issues."

Trent
Strategic Health Authority

Brenda Howard, Director of Strategy
Trent SHA



"We chose Frontline to undertake a survey of marine developers to build up the evidence base for the UK Marine Bill Impact Assessment as we were impressed by their enthusiastic and well-written project proposal. They were quick to understand this complex policy area and were able to adapt easily to last minute changes in policy, as well as changes in the scope of the project. Most notably, the team were proactive in contacting a wide range of developers and managed to receive a reasonable number of questionnaires back considering the time-consuming nature of the survey. The consultants were friendly and responsive throughout, providing us with regular updates and taking on board our queries and requests for more information without hesitation."

Jessica Tipton, Defra Marine Bill Team