

Mental Health Currencies Development

What our client wanted

NHS London wanted programme and project management expertise to design, implement and manage systems to support developing mental health currencies. The programme involved all 10 London mental health trusts, the PCTs and the SHA. The Department of Health also took a close interest in the developments.

What Frontline did

Frontline worked closely with the client to:

- set up project management systems to deliver the required outputs on time and budget
- co-ordinate and support the groups covering each of the four project client groups – working age adults, older age adults, children and adolescents and forensic and challenging behaviour
- provide advice and guidance to the 17 pilots reporting into the project groups
- report regularly to the over-arching programme board on project progress
- advise on the design of algorithms, tools and outputs from the work
- arrange and host workshop for participants
- setup and run a project website to disseminate information

What difference we made

Frontline created a project structure that supported the development work, delivering the programme on time and budget. The outputs have been used by the Department of Health to inform the national guidance on mental health currencies, which will be used to develop a set of payment tariffs. The work of the London programme on forensic and challenging behaviour, and child and adolescent services is at the forefront of national developments and continues.

Testimonial

“Frontline provided effective hands on support and organisational skills to ensure that the programme delivered. They have contributed enthusiastically, flexibly and knowledgeably to some of the difficult technical issues the programme has dealt with. I would have no hesitation in using them in the future.”

*Wendy Wallace,
Programme Board Chair and Chief Executive of Camden and Islington NHS Foundation Trust*