

The Evaluation and Quality Assurance of Medical Revalidation Pilots

What our client wanted

The UK medical profession is widely respected by practitioners worldwide and by domestic patients. The nature of the profession requires a great degree of trust between patient and practitioner to succeed. Revalidation is designed to strengthen current appraisal systems and will include:

- annual appraisal – based on knowledge, skills and performance; safety and quality; communications, partnership and team work; and maintaining trust
- multi-source feedback – including patients and colleagues
- confirmation from a Responsible Officer – to ensure any issues have been resolved

Having decided to run pilots in 10 sites, the revalidation support team (RST) wanted to evaluate both the impact of medical revalidation and effectiveness of the implementation process.

What Frontline did

Our approach will be to:

- develop a clear engagement plan with milestones – and agree the plan with RST
- assess the Pre-Pilot Plans to provide a critique of the pre-pilot plan developed by RST
- assess & review the execution of the pilots – to collect information from participants via surveys, interviews and focus groups to evaluate the processes and impact of the pilots along with estimates of their costs and benefits
- post-pilot assessment of execution of the pilots – to provide commentary on the limitations of the findings and learning points

What difference we made

Successful completion of this project will help the Department of Health to draw robust conclusions from the pilots and learn the lessons for any future roll out of medical revalidation. Ultimately, this should provide the Department of Health with a means of ensuring that all practising doctors remain up to date and fit to practice.