

## Glasgow Life

### Commonwealth Games Sport Readiness Project Support



#### What our client wanted

On 23rd July 2014, Glasgow will take play host to the 2014 Commonwealth Games. Glasgow Life is a key partner in the delivery of the Games and is tasked with preparing and handing over their key venues to the Organising Committee.

Preparation of these venues involves significant planning across Operational Teams, Sports Development and Support Services. In addition, the complexity of relationships between tasks will have a significant impact on service delivery across all Glasgow Sport Venues and will affect other Glasgow Life and GCC Venues. Recognising this Glasgow Life commissioned Frontline to provide detailed project planning and management support to deliver this and to minimise the disruption to service delivery, Glasgow Sport income, and participation, and to maximise the ability to deliver on the Active Legacy priorities.

#### What Frontline did

We worked in partnership with Glasgow Life to implement a robust process to track progress of the seven key workstreams tasked with delivering the work to prepare the venues. This involved:

- Developing and implementing a governance structure to provide:
  - communication plan
  - risk registers and issues logs
  - actions log
  - change control
- Setting up the Project Management Office to provide:
  - workstream plans and overall project plan
  - checkpoint reports
  - highlight reports

#### What difference we made

The support offered by Frontline will help Glasgow Life to provide a seamless transition from venue delivery to event completion and beyond, maximising legacy opportunities while protecting the continuity of the Glasgow Life (GL) business in terms of usage and income.