

North East Public Health Observatory



Review of Financial Systems

What our client wanted

The North East Public Health Observatory provides public health information and advice to a variety of clients predominantly in the North East of England. Over the past five years, business has grown from a small office to a sizeable operation doing contract work for a number of clients. NEPHO wanted to review their financial systems and advise on improvements to meet the changing needs of the organisation.

What Frontline did

Frontline worked with NEPHO staff to review the current reporting arrangements, the governance frameworks, guidance requirements and the routine management and financial information needs.

We made recommendations on how NEPHO could:

1. improve their financial systems, controls and reporting procedures
2. streamline their information systems particularly in respect to financial information
3. clarify some key relationships
4. take steps to put their financial systems and reporting on a firm footing

What difference we made

The review of financial systems identified some areas for improvement and we made recommendations on how to deliver them. The report is currently being considered by the senior management team at NEPHO.

What the client said

“We had been looking for this type of support for some time and were very happy with the advice which we received, and the way in which the review was undertaken. We have a clear idea of what now needs to be done. Our unusual organisational situation, straddling the NHS and the University, meant that a tailored approach was imperative, which Frontline was able to provide.”

Prof John Wilkinson, Director, NEPHO