

# Ingersoll-Rand International Limited

## Programme Management Office (PMO)



### What our client wanted

Ingersoll Rand International (IRI) is an industrial products company with a global network of businesses. They needed to establish a programme office to ensure smooth transfer of their businesses to new common processes built on an Oracle ERP (Enterprise Resource Planning) platform.

### What Frontline did

We developed a programme governance structure and implemented a programme management system that was capable of managing this global transformation programme. This involved the development and management of procedures for planning, reporting, and risk and issues management on both a project and programme level.

As the programme matured, we carried out a review of the governance structure and the management system and implemented changes to reflect the strategic direction of the programme. Over the last 4 years we have provided continuous support to the PMO through programme and project management support, communications on project progress against milestones and communication of risks and issues.

### What difference we made

We contributed to the success of this global programme by ensuring that a robust governance structure was in place, supported by a management system that provided continuous up to date information to PMO on how projects were progressing against target go live dates – allowing them to make strategic decisions as required.

This project is on going and we are continuing to support the client by managing the planning and reporting systems.